

EXHIBIT M

TECHNICAL ASSOCIATES BOARD OF CERTIFICATION



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STATEMENT OF IMPARTIALITY

Technical Associates Board of Certification (TABofC) places the utmost importance on the integrity, impartiality and potential conflicts of interests in carrying out the management of its certification program.

TABofC and its employees, volunteers, and contractors understand the importance of impartiality and the consideration of any potential conflict of interests in carrying out all certification activities.

TABofC is committed to identifying and assessing risks in all relationships, which may result in a conflict of interest or pose a threat to impartiality. Threats to impartiality include, but are not limited to, the following:

Self-interest threats: Threats that arise from a person or the certification body acting in its own interest to benefit itself (e.g., disqualification, complaints, appeals, sponsors, subcontractors, recertification);

Subjectivity threats: Threats that arise when personal bias overrules objective evidence (e.g., exam items, development, maintenance, statistics);

Familiarity threats: Threats that arise from a person being familiar with or trusting of another person (e.g., a proctor or certification body personnel developing a relationship with a candidate that affects the ability to reach an objective judgment);

Intimidation threats: Threats that prevent a certification body or its personnel from acting objectively due to fear of a candidate or other interested party; and

Financial threats: The source of revenue for a certification body can be a threat to impartiality (e.g., TAC training cannot be a pre-requisite for application of TABofC certification).

The Scheme Committee is responsible for ensuring that threats to impartiality and conflict of interest are reviewed regularly. Conflict of interest and objectivity are addressed further through binding agreements to ensure that all activities undertaken throughout the certification process are conducted in an independent and impartial manner.

TABofC aims to inspire confidence in its certification program to its candidates and the public at large by:

- Being impartial;
- Employing competent personnel;
- Being responsive to complaints and appeals;
- Being open;
- Providing access to relevant information regarding the certification program;
- Fairness;
- Transparency of processes; and
- Maintaining confidentiality.